

# **REPORT ON ANALYSIS OF STUDENTS' FEEDBACK**

**ACADEMIC SESSION: 2021-22**

**PASCHIM GUWAHATI MAHAVIDYALAYA**



**Submitted by**

**FEEDBACK COORDINATION COMMITTEE**

**Paschim Guwahati Mahavidyalaya  
Dharapur, Guwahati-17**

### **Brief Statistics:**

<b>Period of the survey</b>	:	Academic Session 2021-22 (Odd Semester)
<b>Classes on which Survey was conducted</b>	:	BA 1 <sup>st</sup> , 3 <sup>rd</sup> , 5 <sup>th</sup> and B.Com 1 <sup>st</sup> , 3 <sup>rd</sup> , 5 <sup>th</sup> Semesters
<b>Total nos. of Responded</b>	:	379
<b>Mode of Survey conducted</b>	:	Online (open to all UG students)

### **Introduction:**

As continuation of our earlier process of collecting Feedbacks from students, the Feedback Coordination Committee of Paschim Guwahati Mahavidyalaya has taken the job of collection and analysis of Students' Feedback for the Academic year 2021-22 amongst the Odd Semester students of B.A and B.Com courses. Generally, Even Semester students are targeted for this Feedback taking exercise to give a reasonable time of understanding to the students of the first semester who are relatively new to the college. However, this year Odd Semester students are targeted as during 2020-21 session feedback could not be collected for the continuous lockdown of college as per advisory issued by the Department of Health and Higher Education, Govt. of Assam on account of prevailing COVID 19 pandemic situation. For this session online feedback collection process has been introduced in the college to make the feedback collection process easier and relevant in pandemic situation.

### **Objective of the Survey:**

The primary objective of the "Students Feedback" survey is to improve the teaching –learning atmosphere of the college. Through this study the college will try to achieve the following objectives-

- a) To find out the various shortfalls in terms of physical/ infrastructural facilities provided to the students by the institution.
- b) To find out any shortcomings in the academic environment which includes- course curriculum, examination system, teaching learning process etc.
- c) To find out the various strengths of the institution as a whole from the point of view of the students.
- d) To rectify all the shortcomings, as far as possible, get reflected through the feedbacks after proper analysis and tabled it in front of the college governing body.
- e) To improve/strengthen on the positive aspects of the institution to push the institution to a new height.

### **Population of the Survey:**

The population of the study is consisted of Odd Semesters students of 1<sup>st</sup>, 3<sup>rd</sup> and 5<sup>th</sup> Semester classes from both B.A and B.Com courses. The online system of feedback collection is open to all students of the above mentioned classes.

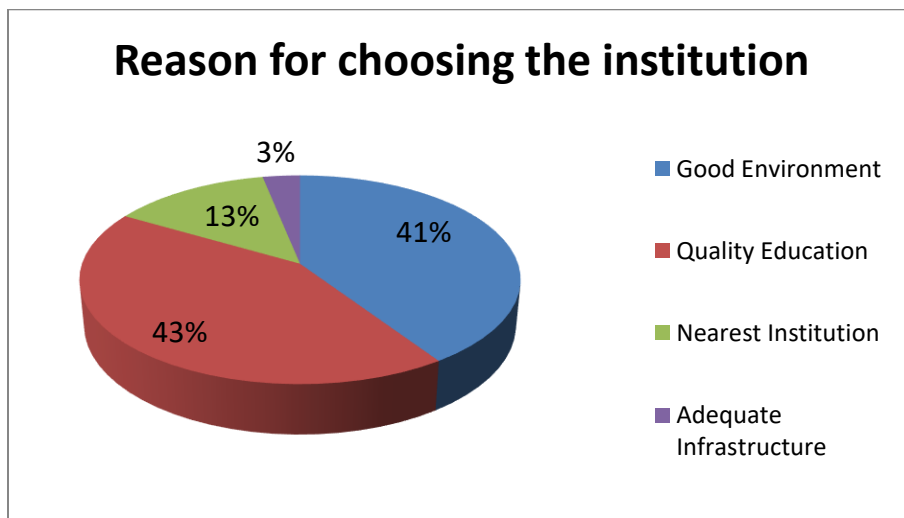
### **Methodology Adopted:**

A Feedback Form prepared exclusively for students have been made available online through the students mobile portal of the college. Students are invited to participate in the feedback collection process using the same portal. A total of 15 numbers of questions are given with option of choosing answers from available multiple options. Questions are typed in both English and Assamese languages. The feedback form is available in both PC and mobile compatible mode. The responses of the students are tabled and evaluated in the digital form and the outcome of the study is formally handed over to the IQAC in a Report format to further place in to the college authority and to make it available in the Website of the college thereafter.

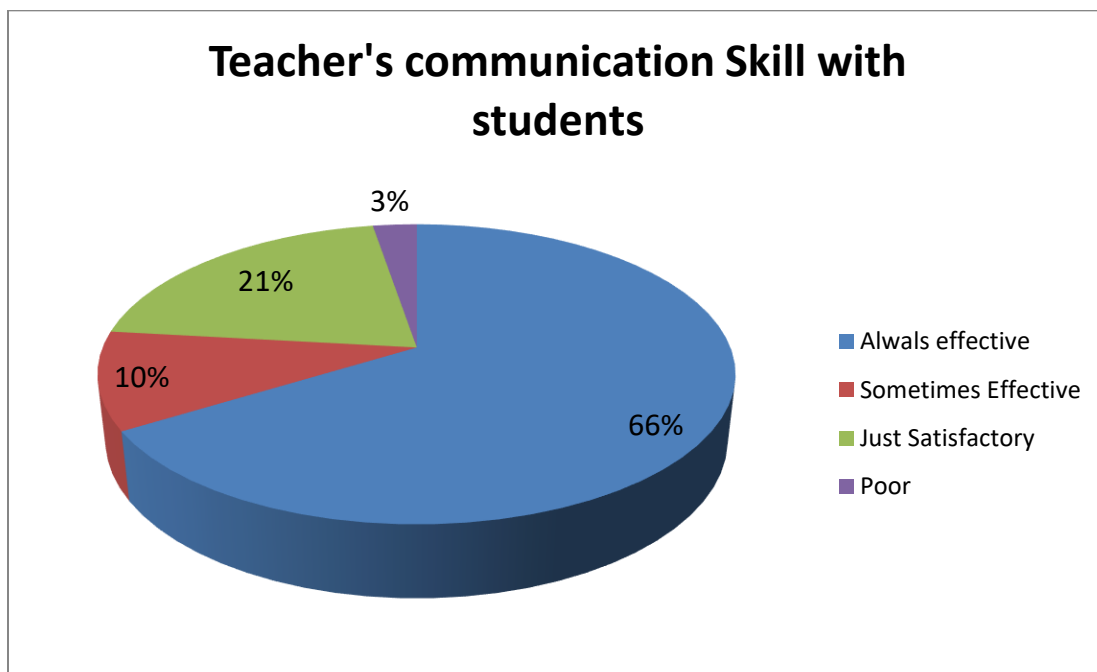
### **Results of the Analysis of Data:**

A total of 379 students have responded to the feedback process through mode. The various statistics evolved out of the survey can be analysed as follows-

1. 41% of Students have chosen this institution for its 'Good Environment'.  
43% have chosen it for 'Quality Education'  
13% have chosen it for 'Nearest Institution'.  
3% have chosen it for 'Adequate Infrastructure'.

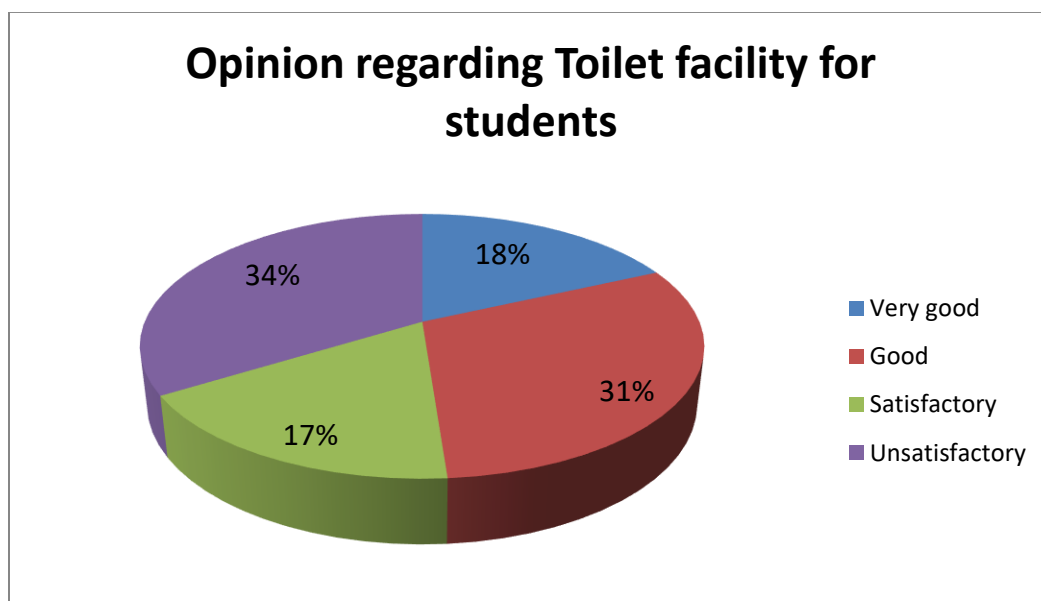


2. 27% of students said that teachers have covered 90-100% of Syllabus during the Semester, 31% of students said 75-90% of Syllabus has been covered, 31% of students said that 50-75% syllabus has been covered; while 11% of them said that it is less than 50%.
3. 37% of the students believe that there are sufficient numbers of course related books in the college library; 50% said the availability of books are ‘moderate’, while 13% express their dissatisfaction on the matter.
4. 84% of students believe that Mentoring Classes are helpful for them. Amongst them 36% consider them as ‘very helpful’.
5. 66% of the students are satisfied about the teachers communicative skill with students in classes; 21% of students are just satisfied with the teachers communicative skill on subject matters. While 3% of the students are not satisfied with the communicative skill of the teachers inside class.



6. 85% of the students have expressed that teachers are usually helpful towards the students in general counseling.
7. 97 % of the students are satisfied about the **fairness of the script evaluation** process by the teachers; while 3 % of them have expressed the process as ‘sometimes unfair’.
8. Regarding **Sports facilities** inside the college 87% of the students have expressed their satisfaction with the facilities provided to them; among them 32% consider it as ‘very good’.

9. Regarding **ITC/ Internet facilities** provided to the students, 88% students are satisfied with the facility. Amongst them 26% are highly satisfied. While 12% of them are not satisfied with the facility.
10. Regarding **Canteen facility** at the college 93% of the students are satisfied; while 7% students expressed their dissatisfaction with the canteen.
11. 95% of the students are more or less satisfied with the **classroom facilities** provided by the college; amongst them 49 % consider it as ‘good’ and 30 % considerate as ‘very good’.
12. 68% of the students are very satisfied with the **common room facilities** provided to the students; while 18% of them consider it as just satisfactory and 14% consider the facilities as ‘unsatisfactory’.
13. Regarding **Toilets facilities** provided to the students, 49% are satisfied with the facilities; 17% of them consider them as just satisfactory; while 34% consider them as ‘unsatisfactory’.



14. 77% of the respondents are more or less satisfied with the **drinking water** facility for the students; while 23% are not satisfied with the facility.
15. 95% of the students are satisfied with the **cleanliness of the college campus** ; while 5% of them consider it as unsatisfactory.

### **Outcome of the Study:**

Following are some of the **positive responses** about the institution as received from the students:

1. The ‘good environment’ as appeared for any outsiders coming to the college. Be it the clean and green campus, systematic construction of college buildings, noise free environment though very nearer to the main road and market place, has created a positive impact for the students seeking

admission in the college. 95% of the students are satisfied with the cleanliness of the college campus.

2. The college library has a good number of textbook and reference books, journals etc. for the students and research scholars from the faculty and outsiders. Students are largely satisfied with the availability of books in the college library.
3. The teachers are able to create a good reputation amongst the students. 85 percent of the students have expressed that teachers are usually helpful towards the students in general counseling whether it may be a personal issue or any career related matter and teachers encourage the students to take part in various co-curricular activities. Again, 77 percent of the student are very much satisfied with the communication skill of the teachers in matters related to their curriculum and by and large they don't have any complaint against any teacher
4. Regarding Internal Assessment system for evaluation of student's academic understanding, 78 percent of the students are satisfied with the ongoing system of conducting the examination and evaluating answer scripts.
5. Regarding class room facilities provided to the students 94 percent of them are satisfied with the existing facilities created by the college administration.
6. 84 percent students feel that the Mentoring Classes are very helpful in their academic and personal life.
7. Students are largely satisfied with the sports facilities created for them inside the college campus.
8. Majority of students are satisfied with the canteen facility provided to them. Last year students had expressed their dissatisfaction with the canteen facility. Now, the college authority has been able to improve the condition of canteen and provide satisfaction to large number of students.

Following are some of the **negative responses** received from the students about the institution:

1. Regarding Toilet facilities available for both Boys and Girls students nearly 34 percent of the students are not satisfied with them while 17 percent of them consider them just 'satisfactory'. The college authority should immediately investigate into the matter and take remedial measures.
2. 31 percent of students said that the teachers have covered 50-75% of Syllabus during the Semester: which is a case of concern for the academic atmosphere of the college. The online mode of teaching adopted during the Covid 19 situation also disrupt the teaching learning process to a big extent. The college authority along with the Academic committee must initiate some measures in this direction.



(Biswajit Sarmah)

Convener

Feedback Coordination Committee

Paschim Guwahati Mahavidyalaya

Date: 17-03-2022

Place: Dharapur

**Members of the Feedback Coordination Committee:**

1. Mr. Bhudev Das  
Associate Professor, Dept. of Education
2. Biswajit Sarmah  
Assistant Professor, Dept. of Commerce
3. Dr. Hemanta Kalita  
Assistant Professor, Dept. of Commerce
4. Ms. Nirmali Borah  
Assistant Professor, Dept. of Statistics

## Questionnaire (in Assamese), later converted into digital form

## PASCHIM GUWAHATI MAHAVIDYALAYA

Dharapur, Guwahati-17

## FFEDBACK FORM FOR STUDENTS

সংগৃহীত তথ্যসমূহ কেবলমাত্ৰ শিক্ষানুষ্ঠানৰ চৰ্মিত্বৰ্থ সৰ্বাধিক উন্নতিৰ বাবেহে ব্যৱহৃত হ'ব।  
মননৰ হিত/হিতানুকূল,  
ভাৱে নিয় নিয়ন্ত্ৰণৰ পৰা বিচলিত এটা ভাৱনি কৰা।

- ১। নামভৰ্তিৰ বাবে তুমি এই শিক্ষানুষ্ঠান কিয় পঢ়িব কৰিছা ?
- ক) সু-পৰিবেশ                      খ) মানগাৰ শিক্ষা
- গ) নিকটমত্ৰী শিক্ষানুষ্ঠান              ঘ) পৰ্যাপ্ত আন্তঃগাৰ্হিনি
- ২। পাঠ্যক্ৰমৰ কিমানখিনি হৈ যোৱা বাধ্যনিকৰ শ্ৰেণীত শিকোৱা হৈছিল ? (কেৱল ৩৪ আৰু ৫২ বাধ্যনিকৰ ছাত্ৰ/ছাত্ৰীৰ বাবে)
- ক) ৯০-১০০ শতাংশ                      খ) ৭৫-৯০ শতাংশ
- গ) ৫০-৭৫ শতাংশ                      ঘ) ৫০ শতাংশতকৈ কম
- ৩। পাঠ্যক্ৰম অনুসৰি পুথিভঁৰালত উপলব্ধ পাঠ্যপুথি সন্দৰ্ভত স্তোমৰ মন্ত্ৰীমত কি ?
- ক) পৰ্যাপ্ত                                      খ) মধ্যমীয়া
- গ) কম    ঘ) অতি কম
- ৪। Mentoring শ্ৰেণী সমূহ স্তোমৰ বাবে কিমান উপযোগী হৈছে ?
- ক) অতি সহায়ক                              খ) সহায়ক
- গ) মলৈ মথৈ সহায়ক                              ঘ) সহায়ক নহয়
- ৫। বিষয়বস্তু ৩পৰত শিককৈ কিমান দক্ষত্ৰীৰে বুজাব পৰে ?
- ক) সৰাৰ কাৰ্যকৰী                              খ) কেতিয়াবাহে কাৰ্যকৰী
- গ) সন্ত্ৰীভজনক                              গ) সুৰ্বল
- ৬। বিভিন্ন পৰামৰ্শ নিয়াৰ ক্ষেত্ৰত শিক্ষকসকল কিমান সহায়কাৰী হয় ?
- ক) অতি সহায়ক                              খ) সহায়ক
- গ) মলৈ মথৈ সহায়ক                              ঘ) সহায়ক নহয়
- ৭। আন্তঃবিধি মূল্যাংগ পদ্ধতিত (Internal Assessment System) বৰ্ষীসমূহ মূল্যাংগৰ ক্ষেত্ৰত সন্ত্ৰী আৰু সুবিধাৰ সম্পৰ্কে স্তোমৰ মন্ত্ৰীমত কি ?
- ক) সৰাৰ মূল্যাংগসন্ত্ৰী                              খ) মলৈ মথৈ মূল্যাংগসন্ত্ৰী নহয়                              গ) মূল্যাংগসন্ত্ৰী নহয়



৮। মহাবিদ্যালয়ে ছাত্র-ছাত্রীৰ বাবে আগবঢ়োৱা খেল-টোমেলিৰ স-সুবিধা সম্পৰ্কে তেওঁৰ মতামত কি ?

- ক) অতি ভাল                      খ) ভাল  
গ) সন্তোষজনক                ঘ) সন্তোষজনক নহয়

৯। মহাবিদ্যালয়ে ছাত্র-ছাত্রীৰ বাবে আগবঢ়োৱা কম্পিউটাৰ, ইণ্টাৰনেট, ICT ৰ স-সুবিধা সম্পৰ্কে তেওঁৰ মতামত কি ?

- ক) অতি ভাল                      খ) ভাল  
গ) সন্তোষজনক                ঘ) সন্তোষজনক নহয়

১০। মহাবিদ্যালয়ে ছাত্র-ছাত্রীৰ বাবে আগবঢ়োৱা কেণ্টিনৰ স-সুবিধা সম্পৰ্কে তেওঁৰ মতামত কি ?

- ক) অতি ভাল                      খ) ভাল  
গ) সন্তোষজনক                ঘ) সন্তোষজনক নহয়

১১। মহাবিদ্যালয়ে ছাত্র-ছাত্রীৰ বাবে আগবঢ়োৱা শ্ৰেণীকোঠাৰ স-সুবিধা সম্পৰ্কে তেওঁৰ মতামত কি ?

- ক) অতি ভাল                      খ) ভাল  
গ) সন্তোষজনক                ঘ) সন্তোষজনক নহয়

১২। মহাবিদ্যালয়ে ছাত্র-ছাত্রীৰ বাবে আগবঢ়োৱা ছাত্র-ছাত্রীৰ জিৰণী কোঠাৰ স-সুবিধা সম্পৰ্কে তেওঁৰ মতামত কি ?

- ক) অতি ভাল                      খ) ভাল  
গ) সন্তোষজনক                ঘ) সন্তোষজনক নহয়

১৩। মহাবিদ্যালয়ে ছাত্র-ছাত্রীৰ বাবে আগবঢ়োৱা প্ৰথমগৰাৰ স-সুবিধা সম্পৰ্কে তেওঁৰ মতামত কি ?

- ক) অতি ভাল                      খ) ভাল  
গ) সন্তোষজনক                ঘ) সন্তোষজনক নহয়

১৪। মহাবিদ্যালয়ে ছাত্র-ছাত্রীৰ বাবে আগবঢ়োৱা খোৱা পানীৰ ব্যৱস্থা সম্পৰ্কে তেওঁৰ মতামত কি ?

- ক) অতি ভাল                      খ) ভাল  
গ) সন্তোষজনক                ঘ) সন্তোষজনক নহয়

১৫। মহাবিদ্যালয় কৰ্তৃপক্ষৰ দ্বাৰা সংৰক্ষিত মহাবিদ্যালয় টোহণৰ পৰিষ্কাৰ-পৰিষ্কাৰী সম্পৰ্কে তেওঁৰ মতামত কি ?

- ক) অতি ভাল                      খ) ভাল  
গ) সন্তোষজনক                ঘ) সন্তোষজনক নহয়

তাৰিখঃ .....

## Questionnaire (in English) , later converted into digital form

### FEEDBACK FORM FOR STUDENTS

PASCHIM GUWAHATI MAHAVIDYALAYA

Dharapur, Guwahati-17

(The information collected will be used only to improve the course content, teaching learning process as well as all round development for imparting quality education of the college in future.)

*Dear students,*

*Please choose any one response from the given alternatives:*

1. Why have you chosen this institution for admission?  
a) Good Environment    b) Quality Education    c) Nearest Institution    d) Adequate infrastructure
2. How much of the syllabus was covered in class during the last Semester? (only for 3<sup>rd</sup> & 5<sup>th</sup> Sem. Students)  
a) 90 to 100%    b) 75 to 90%    c) 50 to 75%    d) Less than 50%
3. What is your opinion regarding the availability of books related to courses in the Library?  
a) Sufficient    b) Moderate    c) Poor    d) Very poor
4. How helpful are the Mentoring Classes for you ?  
a) Very helpful    b) Helpful    c) Sometimes helpful    d) Not helpful
5. How well are the teachers able to communicate with the students on the subject matter?  
a) Always effective    b) Sometimes effective    c) Just satisfactory    d) Poor communication
6. How helpful are the teachers in general counselling?  
a) Very helpful    b) Helpful    c) Sometimes helpful    d) Not helpful
7. What do you think about the fairness in the evaluation of answer scripts in the internal assessment?  
a) Always fair    b) Usually fair    c) Sometimes unfair    d) Unfair
8. What is your opinion regarding the Sports facility provided by the college for students:  
a) Very good    b) Good    c) Satisfactory    d) Unsatisfactory
9. What is your opinion regarding the Computer/ Internet/ ICT facilities provided by the college for students:  
a) Very good    b) Good    c) Satisfactory    d) Unsatisfactory
10. What is your opinion regarding the Canteen facility provided by the college for students:  
a) Very good    b) Good    c) Satisfactory    d) Unsatisfactory
11. What is your opinion regarding the Class Room facility provided by the college for students:  
a) Very good    b) Good    c) Satisfactory    d) Unsatisfactory
12. What is your opinion regarding the Common Room facility provided by the college for students:  
a) Very good    b) Good    c) Satisfactory    d) Unsatisfactory
13. What is your opinion regarding the Toilet facility provided by the college for students:  
a) Very good    b) Good    c) Satisfactory    d) Unsatisfactory
14. What is your opinion regarding the Drinking Water facility provided by the college for students:  
a) Very good    b) Good    c) Satisfactory    d) Unsatisfactory
15. What is your opinion regarding the Cleanliness of the campus maintained by college authority:  
a) Very good    b) Good    c) Satisfactory    d) Unsatisfactory

Date: