

**REPORT ON ANALYSIS OF STUDENTS' FEEDBACK**

**ACADEMIC SESSION: 2018-19**

**PASCHIM GUWAHATI MAHAVIDYALAYA**



**Submitted by**

**FEEDBACK COORDINATION COMMITTEE**

**Paschim Guwahati Mahavidyalaya**

**Dharapur, Guwahati-17**

### **Brief Statistics:**

<b>Period of the survey</b>	:	Academic Session 2018-19 (Even Semester)
<b>Classes on which Survey was conducted</b>	:	BA 2 <sup>nd</sup> , 4 <sup>th</sup> , 6 <sup>th</sup> , B.Com 2 <sup>nd</sup> , 4 <sup>th</sup> , 6 <sup>th</sup> Semesters
<b>Total nos. of Feedback Analysed</b>	:	300 (50 nos. from each class of Arts and Commerce streams)

### **Introduction:**

As continuation of our earlier process of collecting Feedbacks from students, the Feedback Coordination Committee of Paschim Guwahati Mahavidyalaya has taken the job of collection and analysis of Students' Feedback for the Academic year 2018-19 amongst the even semester students of B.A and B.Com courses. Even semester students are targeted to give a reasonable time of understanding to the students of the first semester students who are relatively new to the college.

### **Objective of the Survey:**

The primary objective of the "Students Feedback" survey is to improve the teaching –learning atmosphere of the college. Through this study the college will try to achieve the following objectives-

- a) To find out the various shortfalls in terms of physical/ infrastructural facilities provided to the students by the institution.
- b) To find out any shortcomings in the academic environment which includes- course curriculum, examination system, teaching learning process etc.
- c) To find out the various strengths of the institution as a whole from the point of view of the students.
- d) To rectify all the shortcomings, as far as possible, get reflected through the feedbacks after proper analysis and tabled it in front of the college governing body.
- e) To improve/strengthen on the positive aspects of the institution to push the institution to a new height.

### **Population of the Survey:**

The population of the study is consisted of even Semesters students of 2<sup>nd</sup>, 4<sup>th</sup> and 6<sup>th</sup> Semester classes from both B.A and B.Com courses. A sample of 50 students from each class totaling 300 is the sample of the study.

### Methodology Adopted:

Students are selected randomly from each class by the teachers and handed over a Feedback form consisted of 10 number of questions typed in both English and Assamese languages. The questions provided to them have multiple answers from which they have to select only one. Students have to put on Date and Class of study without mentioning their name anywhere in the form. The Feedback Coordination Committee helped the teacher in the entire process of collecting Feedback from the students. The responses of the students are tabled and evaluated in the digital form and the outcome of the study is formally handed over to the IQAC to further place in to the college authority.

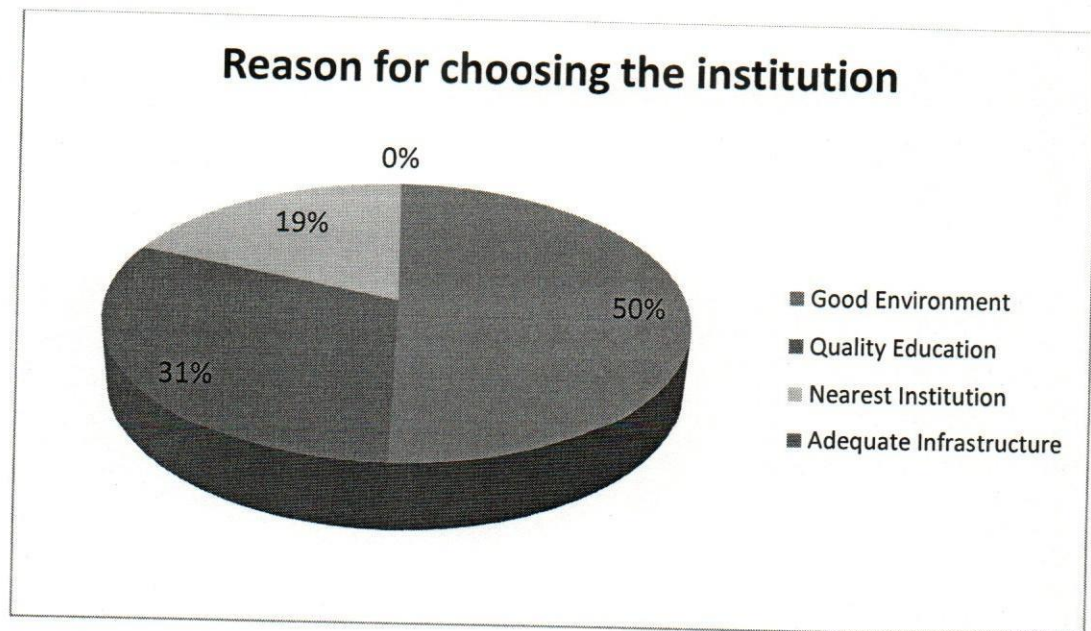
### Results of the Analysis of Data:

#### (in order of their placement in the the Feedback Form)

1. 50% of Students have chosen this institution for its 'Good Environment'.

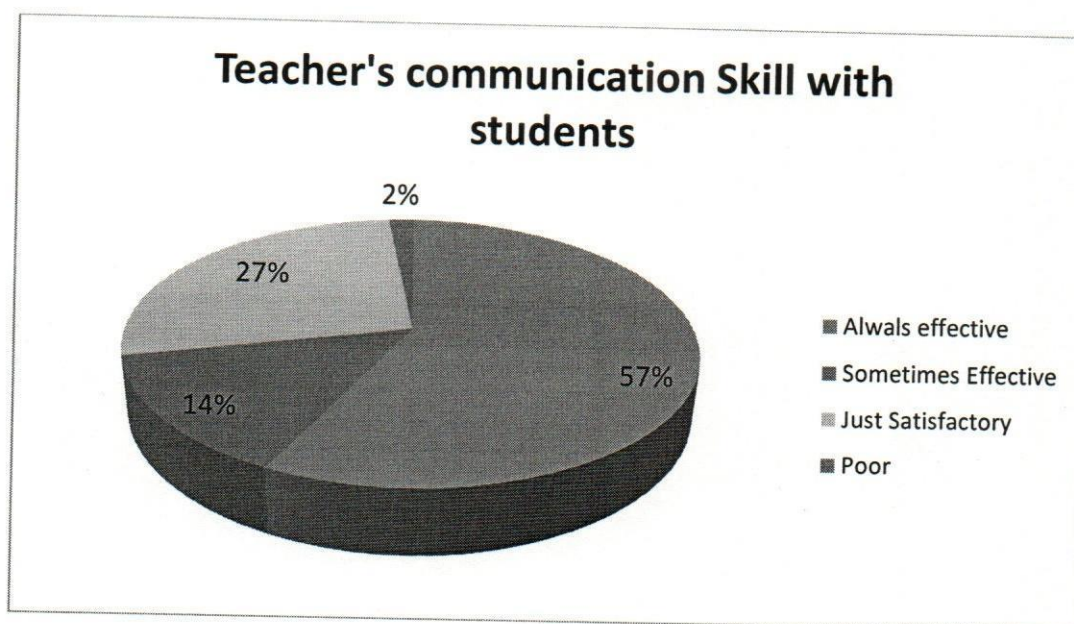
31% have chosen it for 'Quality Education'

19% have chosen it for 'Nearest Institution'.



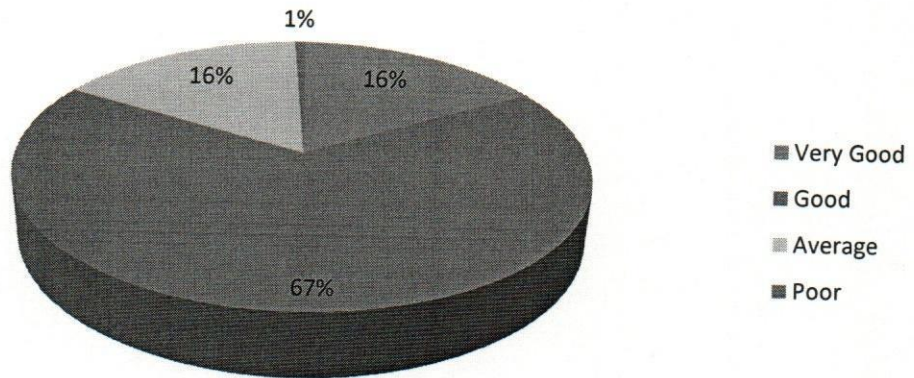
2. 66% of students said that the teachers have covered 75-100% of Syllabus during the Semester, 25% of students said that 50-75% syllabus has been covered; while 6% of them said that it is less than 50%.

3. 91% of the students are satisfied with the availability of course related books in the college library; while 5% express their dissatisfaction on the matter.
4. 70% of the students are satisfied about the teachers communicative skill with students on course subjects; 27% of students are just satisfied with the teachers communicative skill on subject matters.

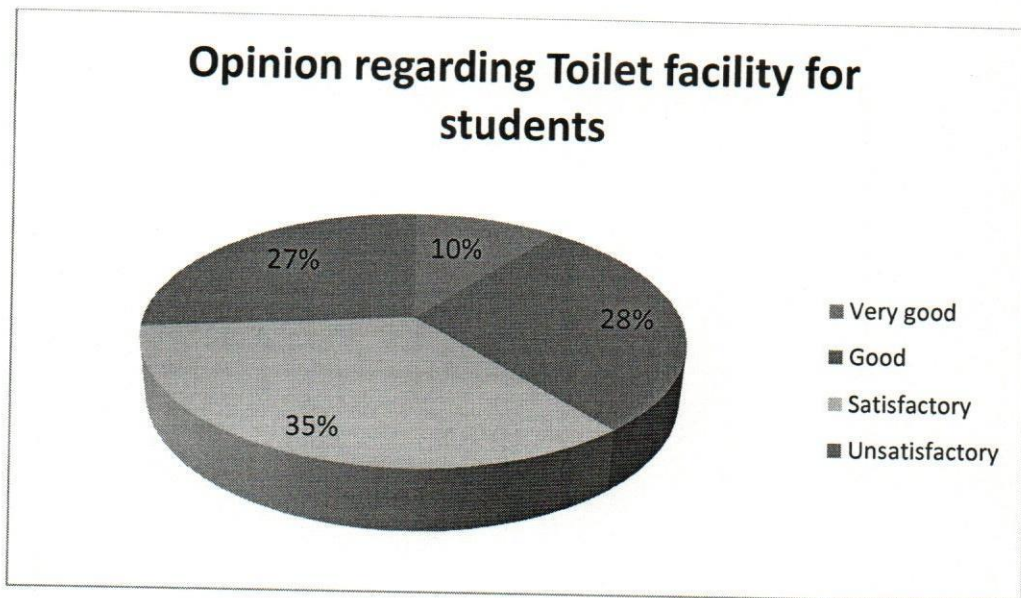


5. 99% of the students have expressed that teachers are usually helpful towards the students in general counseling.
6. 94% of the students have expressed that they have no complaints against any teacher, while 4% of them said they have some complaints against some teachers but amongst them only 1.33% have expressed it before the college authority.
7. 92% of students said that the teachers encourage the students to participate in co-curricular activities in and outside the college.
8. 67% of the students consider the **Internal Assessment System** followed in the curriculum as 'Good'; while 16% of them consider it 'very Good', another 16% consider it 'Average' and only 1% consider it as 'poor'.

## Opinion regarding Internal Assessment System



9. 93 % of the students are satisfied about the **fairness of the script evaluation** process by the teachers; while 5 % of them have expressed the process as 'sometimes unfair'.
10. Regarding **Sports facilities** inside the college 63% of the students expressed their satisfaction while 15% of them consider it as just 'satisfactory' and 20% consider it as 'poor'.
11. Regarding **ITC/ Internet facilities** provided to the students, 48% students are very satisfied, 15% of them are just satisfied while 28% of them are not satisfied with it.
12. Regarding **Canteen facility** at the college 51% of the students are not satisfied; while 27% of them are just satisfied with the facility.
13. 88% of the students are more or less satisfied with the **classroom facilities** provided by the college while 2% have expressed their dissatisfaction with the facilities provided. 10 % did not respond to the question.
14. 54% of the students are very satisfied with the **common room facilities** provided to the students; while 33% of them consider it as average standard and 10% consider the facilities as 'unsatisfactory'.
15. Regarding **Toilets facilities** provided to the students, 38% are very satisfied with the facilities; 35% consider them as just satisfactory while 27% consider them as 'unsatisfactory'.



16. 59% of the respondents are more or less satisfied with the **drinking water** facility for the students; 24% of them are just satisfied with the facility while 9% are not satisfied with the facility.
17. 74% of the students are satisfied with the reprographic facility provided at the college library; 15% of them consider the facility as average.
18. 67% of the respondents are satisfied with the NCC/ NSS services offered to them.
19. 85% of the students are satisfied with the **cleanliness of the college campus** ; while 8% of them consider it as average.

#### Outcome of the Study:

- . Following are some of the **positive responses** about the institution as received from the students:
1. The 'good environment' as appeared for any outsiders coming to the college. Be it the clean and green campus, systematic construction of college buildings, noise free environment though very nearer to the main road and market place, has created a positive impact for the students seeking admission in the college. 85% of the students are satisfied with the cleanliness of the college campus.
  2. The college library has a good number of textbook and reference books, journals etc. for the students and research scholars from the faculty and outsiders. Students are largely satisfied with the availability of books in the college library.

3. The teachers are able to create a good reputation amongst the students. 99 percent of the students have expressed that teachers are usually helpful towards the students in general counseling whether it may be a personal issue or any career related matter and teachers encourage the students to take part in various co-curricular activities. Again, 75 percent of the student are very much satisfied with the communication skill of the teachers in matters related to their curriculum and by and large they don't have any complaint against any teacher
4. Regarding Internal Assessment system for evaluation of student's academic understanding, 83 percent of the students are satisfied with the ongoing system of conducting the examination and evaluating answer scripts.
5. Regarding class room facilities provided to the students 88 percent of them are satisfied with the existing facilities created by the college.

Following are some of the **negative responses** received from the students about the institution:

1. Regarding Toilet facilities available for both Boys and Girls students nearly 30 percent of the students are not satisfied with them while 35 percent of them consider them just satisfactory.. The college authority should immediately investigate into the matter and take remedial measures.
2. Similarly half of the students are not satisfied with the canteen facility provided by the college in its campus.
3. 66 percent of students said that the teachers have covered 75-100% of Syllabus during the Semester: which is a case of concern for the academic atmosphere of the college. The college authority along with the Academic committee must initiate some measures to improve the statistics.
4. Half of the students (54 percent) are satisfied with the common room facilities provided to them. But 33 percent of the students also consider the facilities as average standard. So, steps should be taken to improve the common room facilities for both boys and girls.

Other findings:

1. Majority of students (67%) are satisfied with the **NCC/ NSS services** offered to them by the college.
2. Most of the students are satisfied with the drinking water facilities provided to them within the college campus.
3. 63 % of the students are happy with the Sports facilities provided to the students by the college.

*Biswajit Sarmah*

(Biswajit Sarmah),

Convener

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Date: 01-10-2019

Place: Dharapur

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*Jome*  
02.10.2019  
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